

Computer Science • University of Waterloo c32ng@uwaterloo.ca • claricen.github.io • github.com/claricen

#### **WORK EXPERIENCE**

# **Software Engineering Intern**

Zendesk San Francisco, CA

May - Dec 2017

- On the Agent Experience team working primarily on front-end feature development for Zendesk's flagship Support product
- Implemented integration between the Support and Guide products reducing friction in workflow for agents and users
- Collaborated closely with product designers and managers to define project needs and specifications

# **Software Developer Intern**

Autodesk Montreal, QC

Sept - Dec 2016

- Contributed to key features for Fusion360 in the browser, one of Autodesk's flagship product's web applications
- Implemented the propagation of data for features between the server and client using object oriented design principles (Javascript, C++)
- Used a custom Javascript widget system to implement UI changes to reflect the Fusion desktop app for a more intuitive user experience

# **Human-Computer Interaction Undergrad Reseach Assistant**

University of Waterloo, ON

May - Aug 2016

 Co-led an experiment on how curiosity affects human attention, speed, and movement coordination with regards to Fitt's Law

#### **Web Application Developer**

Public Health Agency of Canada Lethbridge, AB

Jan - Apr 2016

- Redesigned the SuperPhy web application to improve the application's scalability and maintainability
- Refactored old front-end HTML/Javascript templates to use the Mithril.js framework in Coffeescript to improve browser rendering
- Developed Python scripts to upload and validate gene and genome metadata to a triplestore graph database

#### **EXTRAS**

#### **Math Teaching Assistant**

University of Waterloo Math Faculty

Sept 2014 - Present

• Tutored students and marked assignments for various math courses including combinatorics, calculus, and linear algebra.

## **Director of Publicity, Office Manager**

Women in Computer Science Committee

May 2015 - Aug 2016

- In charge of publicizing events, including outreach through social media, designing posters and banners, and sending emails.
- Received scholarship to for the Grace Hopper Celebration for Women in Computing (2016)

#### **SKILLS**

## **Industry Experience**

Javascript • React.js • Python • HTML/CSS • Coffeescript • SPARQL• triplestore databases • git • bash • Linux • C++ • jQuery • node.js

#### **Others**

C • Java • Android • AngularJS • Sass/ Less • Bootstrap • Flask

## Design

Photoshop • Illustrator • Sketch

#### **EDUCATION**

# **Bachelor of Computer Science** *University of Waterloo* 2013 - 2018

- Term Dean's Honours List (87%+)
- President's Scholarship
- French Certificate

#### **PROJECTS**

- Personal website (Angular.js)
- Contributing to Women in Computer Science website (git, Pelican)
- Designed mock-ups for an Android application at Hack Western 2

#### **INTERESTS**

- Computer graphics, animation
- UI/UX and interaction design
- Artificial Intelligence
- Journaling, blogging
- Badminton
- Running
- Video games

**Currently looking for new grad positions for summer 2018!**